



# Verticross India Pvt. Ltd.

vSmart Meter Reader APP

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# INTRODUCTION

The vSmart Meter Reader mobile application offers a cutting-edge solution for acquiring data through an OTG cable in remote locations where other data acquisition options are unavailable. This user-friendly application enables field engineers and substation managers to efficiently read, analyze, and manage meter data, ensuring accurate data collection, timely reporting, and effective task management, even when physical or related issues hinder data acquisition.

The vSmart Meter Reader provides a comprehensive solution with features that simplify meter data management. Field engineers can remotely read meter data through the application, removing the need for manual data entry and minimizing the risk of human error.

The application also includes powerful tools to analyze meter data, allowing users to identify trends, anomalies, and potential issues. Additionally, vSmart Meter Reader streamlines task assignment and tracking, equipping field engineers with the necessary information to complete tasks efficiently.

The application generates comprehensive reports that users can easily share with stakeholders, offering valuable insights into meter performance and system health. vSmart Meter Reader also allows users to access and manage meter data remotely, enhancing collaboration and improving response times.

The vSmart Meter Reader application serves as a powerful tool for field engineers and substation managers looking to optimize meter data management and deliver exceptional results.

This user manual guides you through the installation, configuration, and usage of vSmart Meter Reader, with detailed instructions for each feature and function.

By using vSmart Meter Reader, you can:

- Reduce manual data entry and errors,
- Improve data accuracy and consistency,
- Enhance operational efficiency and productivity,
- Boost customer satisfaction with faster response times and better service,
- Gain valuable insights into energy usage patterns and identify potential issues.

The vSmart Meter Reader is a powerful tool that helps utilities and energy service providers achieve their goals and stay competitive. With its comprehensive features and user-friendly interface, the app serves as a valuable asset for any organization seeking to streamline meter data management processes and enhance overall efficiency.

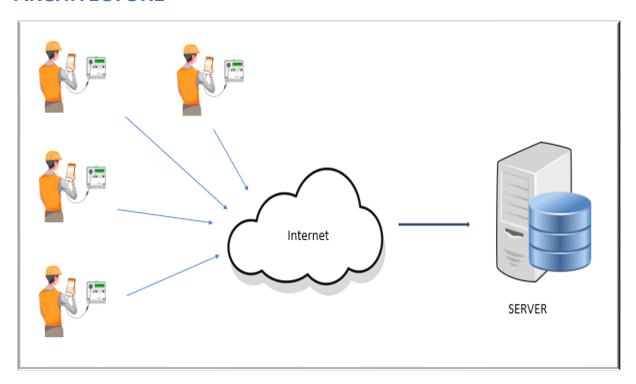


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# **PREREQUISITES**

- Android Mobile (RAM 8 GB & ROM 256 GB)
- Below accessories are required for downloading of meter data.
  - a. OTG (On-The-Go) cable (Varies from mobile to mobile)
  - b. F2F Connector
  - c. USB to Serial (BAFO) cable for PC to modem connectivity.
  - d. Optical Cable
- GPRS Coverage

# **ARCHITECTURE**



The above architectural diagram illustrates a system where field workers collect data using handheld devices, which is then transmitted via the internet to a central server for storage and processing.

This architecture enables real-time data collection and analysis, improving efficiency and decision-making, including meter reading, infrastructure inspection, environmental monitoring, and asset tracking. However, it relies on a stable internet connection and secure data transmission protocols to ensure reliable and protected data flow.

- APK File Acquisition:
  - Available via FTP, Email, or WhatsApp Sharing
- Permissions Required:
  - o Phone
  - Storage
  - Location
  - o Camera



# **FUNCTIONALITIES AND FEATURES**

#### **USER REGISTRATION**

First-time users must register to start using the app. To create an account, simply click "SIGN UP" and enter the required details, including your device ID, name, email address, and mobile number. This quick registration process ensures a secure and personalized experience, allowing you to access all of the app's powerful features right away



After registration, a super user or project manager will assign necessary privileges.

### **USER LOGIN**

Existing users can easily log in by entering their credentials on the login screen. Once logged in, you'll be taken directly to the main interface, where you can immediately access all the app's features and tools. This seamless login process allows returning users to dive straight into managing and analyzing meter data efficiently.



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### **DIAGNOSIS**

Field engineers can quickly check the communication status by entering the modem's serial number. The app uses color-coded borders to indicate different statuses, allowing for instant recognition:

- Green: Data upload is successful, and communication is fully operational.
- Yellow: Communication is partial, suggesting potential issues that may need attention.
- **Red**: No communication, indicating that data is not being transmitted.

This system gives engineers immediate visual feedback, helping them assess and address connectivity issues efficiently.



To run a diagnosis, click on the "Diagnosis" option at the top of the screen. Enter the modem's serial number in the provided field, then click the "Get" button to receive a detailed diagnosis. This feature allows users to quickly access and assess the modem's status with just a few clicks.

### **DOWNLOADS**

Once all the necessary accessories for downloading meter data are connected, click on the "Download" option and select the OTG cable. After successfully selecting the OTG cable, the screen will display a "Connected" message at the bottom, confirming that the connection is established and ready for data transfer.





Connect the required accessories and select the OTG cable to begin downloading meter data. Then, click "DETECT METER" to authenticate the meter, ensuring a secure and accurate connection for data retrieval.



Once the meter is identified, select the type of data you wish to download and begin the download process. After the meter data has been successfully downloaded, click on "Show Details" to view the instantaneous profile of the meter, providing you with real-time data and insights.



(Instantaneous profile of the meter)



#### **REPORTS**

Users can easily access instantaneous reports for any meter by entering the meter's serial number and clicking the "Get" button, as shown below. This simple process allows for quick retrieval of up-to-date meter data and insights.



(instantaneous report of meter)

### **UPLOAD**

After downloading the meter data, engineers can upload it to the server using the upload feature. They can select individual items as needed or simply click the "Select All" checkbox to upload all data at once, streamlining the process and ensuring efficient data transfer.





# **USER MANAGEMENT**

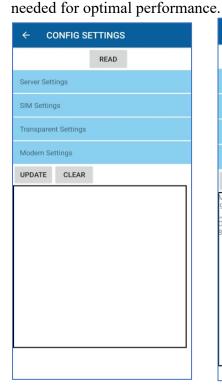
Access to certain features and functions is restricted based on the privileges assigned by the Super User or Project Manager. These roles ensure that users only have access to the tools and data necessary for their tasks, helping to maintain security and proper data management within the system.



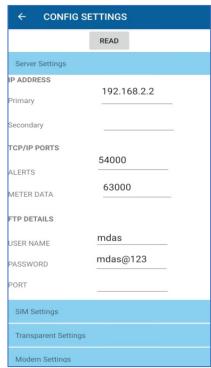


### **CONFIGURATION**

This section enables users to read, update, or clear the modem's configuration settings once the OTG cable is connected and the modem is powered on. It provides a convenient interface for managing modem settings, ensuring that users can easily configure or reset the modem as













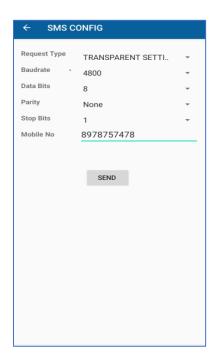


Once the parameters are loaded onto the screen in editable mode, make any necessary changes and click the "Update" button. This will apply the changes and complete the configuration settings.

Additionally, this menu allows users to send configuration messages to the modem via SMS, providing a convenient way to update the modem remotely.

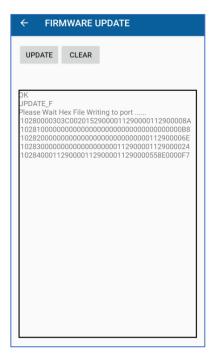






### FIRMWARE UPGRADE

Users can easily update the modem's firmware through the dedicated firmware update menu. During the process, progress logs will display the status of the update, keeping users informed on the completion stages and ensuring a smooth update experience.





# Protocols implemented in the Application

To facilitate both reading data from the meter and transmitting it to the server, several communication protocols can be used:

### 1. DLMS/COSEM Protocol

- **Purpose**: The core protocol for communication between the mobile application and the meter.
- **Usage**: DLMS/COSEM is used to **query** and **retrieve data** from the meter. The protocol handles message encoding, authentication, data encryption, and ensures that data is transmitted in the correct format between the meter and the mobile device.
- Features:
  - o **Secure Data Exchange**: DLMS ensures data integrity and confidentiality.
  - Remote and Local Access: Supports both local optical communication and remote communication via Ethernet, serial ports, etc.
  - Transport Layer: DLMS can run over different physical layers like optical, Ethernet, or serial connections.

### 2. HTTP/HTTPS (RESTful API)

- **Purpose**: To transmit the acquired meter data to a central server over the internet.
- Usage: The mobile application can use HTTP or HTTPS protocols to send data to the server via a RESTful API. The data is typically formatted as JSON or XML.
- **Security**: **HTTPS** ensures encrypted data transmission over the internet, protecting the data during transmission.
- **Advantages**: Reliable, widely supported, and easy to integrate with cloud-based systems and databases.

### 3. MQTT (Message Queuing Telemetry Transport)

- **Purpose**: A lightweight messaging protocol optimized for **low bandwidth**, **low power**, and **real-time communication**.
- Usage: The mobile application can publish the meter data to an MQTT broker, which
  forwards it to the server. This is particularly useful for IoT applications with many
  devices sending small amounts of data intermittently.
- Advantages: Very efficient, works well over unstable networks, supports real-time data transmission.
- Data Format: Typically uses JSON or binary formats for transmitting meter data.

### 4. Wi-Fi / Cellular Networks (4G/5G)

• **Purpose**: To transmit meter data to the server once it has been collected by the mobile device.

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- Usage: Once the mobile device acquires and processes the meter data using the DLMS/COSEM protocol, it sends the data to a server over a Wi-Fi or cellular network (e.g., 4G/5G).
- **Security**: Secure communication using **SSL/TLS** encryption.
- Advantages: High data rate, suitable for mobile or stationary applications.
- **Applications**: Used in areas with good network coverage or where remote transmission of meter data is required.

# **BENEFITS**

### • Seamless Data Collection:

- Effortlessly connect mobile devices to meters using OTG cables and connectors.
- Automatically detect meter serial numbers and manufacturer types for quick setup.
- Instantly download meter data, including real-time profiles, historical readings, and event logs.

### • Real-time Monitoring:

- Track communication status and meter health in real-time to ensure seamless operation.
- Receive immediate notifications about any anomalies, issues, or critical events, enabling prompt action.

### • Comprehensive Reporting:

- Generate detailed reports on meter data, covering consumption trends, anomalies, compliance, and energy usage patterns.
- Analyze data to identify potential issues, optimize energy efficiency, and enhance customer satisfaction.

# • Efficient Task Management:

- Assign tasks to field engineers and track their progress in real-time, ensuring timely completion.
- Capture essential details about rectification activities, including observations, actions taken, images, and GPS coordinates.
- Streamline the workflow for effective task management and reporting, improving overall operational efficiency.

### • Remote Configuration and Management:

- Configure modem settings and update firmware remotely, eliminating the need for onsite intervention.
- Send SMS commands to modems for troubleshooting, adjustments, and remote control.

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# • Enhanced Security:

- Safeguard sensitive data with robust security measures, including encryption and authentication.
- Ensure compliance with industry standards and regulations, maintaining the highest levels of data protection and privacy.